



REFUND POLICY

Czech Out Trips

We understand that plans can change. Below is our refund policy:

CANCELLATION BY CUSTOMER

- More than 48 hours before the trip: 100% refund
- 48 hours or less before the trip: no refund

However, we always try to offer flexible rescheduling whenever possible.

RESCHEDULING

If you cannot attend your trip, please contact us as soon as possible.

We will do our best to:

- reschedule your booking to another available date, or
- offer an alternative solution

Rescheduling is not guaranteed and depends on availability.

CANCELLATION BY CZECH OUT TRIPS

If we cancel your trip due to:

- weather conditions
- operational reasons
- safety concerns

You will receive:

- a full refund, or
 - the option to reschedule
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LATE ARRIVAL / NO SHOW

If you:

- arrive late
- do not show up

No refund will be provided.

THIRD-PARTY SERVICES

Refunds do not apply to:

- entrance tickets
- activities operated by third parties

These are subject to the terms of the respective providers.

CONTACT

If you need to cancel or change your booking, please contact us:

Email: info@czechoutrips.com

Telephone: +420723952831

Thank you for your understanding.