

PRIVACY POLICY

Czech Out Trips

1. DATA CONTROLLER

Czech Out Trips

Operated by: Jiří Hronek

Business ID (IČO): 88397033

Address: Stehlíkova 929/20, 165 00 Prague 6, Czech Republic

Data Box ID: 5immmqp

Email: info@czechoutrips.com

We are responsible for processing your personal data in accordance with applicable data protection laws, including the General Data Protection Regulation (GDPR).

2. WHAT DATA WE COLLECT

We may collect the following personal data:

- name and surname
- email address
- phone number
- booking details (date, number of persons, preferences, meeting point)
- communication data (emails, messages)
- payment-related information (handled via third-party providers)

We do not collect sensitive personal data.

3. PURPOSE OF DATA PROCESSING

We use your personal data to:

- process and confirm bookings
- communicate with you regarding your trip
- send important updates or changes
- comply with legal and accounting obligations

We do not use your data for automated decision-making or profiling.

4. LEGAL BASIS FOR PROCESSING

We process personal data based on the following legal grounds:

- **performance of a contract** (booking and providing services)
 - **compliance with legal obligations**
 - **legitimate interest** (customer communication and service improvement)
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5. PAYMENT PROCESSING

Payments are processed via third-party providers (e.g. Stripe, Wise, Revolut).

These providers act as independent data controllers and process your data according to their own privacy policies.

We do not store your full payment details.

6. DATA SHARING

We do not sell or rent your personal data. We may share your data only when necessary with:

- payment service providers
 - technical and hosting providers (e.g. Wix)
 - authorities if required by law
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7. DATA RETENTION

We retain personal data only for as long as necessary:

- to provide our services
- to comply with legal and accounting obligations (typically up to 10 years)

After this period, your data is deleted or anonymized.

8. YOUR RIGHTS

Under the GDPR, you have the right to:

- access your personal data
- request correction of inaccurate data
- request deletion (“right to be forgotten”)
- restrict processing
- object to processing
- request data portability

To exercise your rights, please contact us at:

info@czechoutrips.com

9. COOKIES

Our website uses cookies and similar technologies to:

- ensure proper website functionality
- analyze website traffic
- improve user experience

Some cookies may be set by third-party services (e.g. Wix or payment providers).

You can manage or disable cookies in your browser settings.

10. DATA SECURITY

We take reasonable technical and organizational measures to protect your personal data.

However, no system is completely secure, and we cannot guarantee absolute security.

11. CHANGES TO THIS POLICY

We may update this Privacy Policy from time to time.

Valid from 2026